

SAP USER EXPERIENCE RECOMMENDED RESOURCES

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GENERAL INFORMATION

Resource	Why this is relevant?	Where to find the resource?
SAP UX Strategy	Learn what is SAP UX Strategy.	https://experience.sap.com/ux-strategy/
Creating your UX Strategy	Materials on how customers can define and implement their own UX Strategy.	Blog (Part 1) Blog (Part 2) Video
Information Package – Getting Started Pack	One place to get started and learn about SAP UX Strategy, UX Products (SAP Fiori & SAP Screen Personas) and SAP portfolio of UX Services. Link includes access to complete list of SAP Fiori apps.	http://experience.sap.com/news/user-experience-information-package-strategy-innovations-and-services/
SAPPHIRE Announcement	Official press release announcing new licensing model for SAP Fiori UX and SAP Screen Personas	http://www.news-sap.com/sapphire-now-sap-fiori-user-experience/
Announcement FAQs	Answers most FAQ regarding SAP new licensing model for SAP Fiori UX and SAP Screen Personas.	www.sap.com/ux-faq
Gartner Report	Turning Supertankers – Getting SAP UX Right See Gartner recommendations about SAP user experience.	http://www.gartner.com/technology/reprints.do?id=1-250EVDF&ct=141119&st=sb
Roadmaps	Learn about UX roadmap. Go to products and solutions roadmap > click on cross topics button: <ul style="list-style-type: none">• SAP Fiori• SAP User Interface Technologies	http://service.sap.com/roadmap SAP Fiori Road Map direct link SAP UI Technologies Road Map direct link
UX Value Calculator	Get estimates on the potential cost savings made possible by adopting the latest UX innovations.	Value Calculator (external) Direct link (internal)
SAP UX Explorer Website	SAP UX Explorer provides information that allows you to clearly understand the availability and capabilities of UX innovations, UI technologies and services from SAP.	https://uxexplorer.hana.ondemand.com/
UX Webcasts	Hear from the topic experts and learn about SAP offering of UX products and UX services.	http://global.sap.com/campaign/na/usa/CRM-US14-EAS-RUEPFHWC/index.html?campaigncode=CRM-US14-EAS-RUEPFHWC
UX ASUG Webcasts	Dedicated curriculum of webcasts (recorded and upcoming) available via ASUG website. Topics cover SAP UX strategy, Business Value of UX, SAP Fiori UX and SAP Screen Personas.	https://www.asug.com/user-experience-webcast-series
Sam Yen – UX Strategy Overview	OpenSAP course by Sam Yen Chief Design Officer of SAP. This course is aimed at anyone interested in learning about SAP's UX strategy.	https://open.sap.com/course/uxn1
SAP Education on User Experience	Learn about SAP education portfolio for user experience products and technologies.	SAP Education UX
UX & Design Video Playlist on YouTube	See videos about UX and design on this playlist.	https://www.youtube.com/playlist?list=PL3ZRUB1AKkpROQmXjeM6-S_9AmMizxU-7

SAP FIORI UX

Resource	Why this is relevant?	Where to find the resource?
Download SAP Fiori UX	Access software with your valid "S" user required	http://marketplace.saphana.com/Lines-of-Business/Sales/SAP-Fiori-UX/p/3570
SAP Fiori UX adoption journey map	See the 5 simple steps to drive quick time-to-value for SAP Fiori UX with this adoption journey map designed for SAP Business Suite customers.	http://fiori.sapjourneymap.com/
SAP Fiori app reference library	Allows you to find key information for each app, especially the technical data you need for installation and configuration. (If issues with IE browsers, use Chrome instead)	www.sap.com/fiori-apps-library
SAP Fiori in Help Portal	<ul style="list-style-type: none"> - Learn about what is new and what has changed since the last delivery of SAP Fiori apps. - Find information about the system landscape required before SAP Fiori apps can be implemented - Find the latest information for all apps. 	http://help.sap.com/fiori What's New? A to Z index of all Apps incl. link to technical requirements by app Configuration / Implementation / Operations / Extensibility / Fiori Client , Fiori Launchpad
Fiori quick guide	Step-by-step descriptions of the configuration steps required to enable SAP Fiori transactional apps and SAP Fiori factsheets, each based on an example (SMP user required).	Fiori Quick Guide
Supported Browsers / Device / OS Information	Provides information on the supported browser combinations (link requires "S" user).	http://service.sap.com/sap/support/notes/1935915
A SAP Partner Perspective on SAP Fiori UX	Excellis Interactive is a certified SAP partner specialized in modernizing SAP solutions. This 4 series post will give you a partner perspective on SAP Fiori UX and guide you from A to Z on how to think about building apps.	A SAP Partner Perspective on SAP Fiori UX
SAP Application Development Partner Center (for Partners)	By signing up for the Innovation Pack for application integration partners get everything they need to build, certify and sell SAP Fiori UX apps.	Innovation Pack for application integration Sign Up page https://www.sapappsdevelopmentpartnercenter.com/en/signup/ Fiori Content https://www.sapappsdevelopmentpartnercenter.com/en/build/sap-netweaver-gateway/sap-fiori/
SAP Fiori, demo cloud edition	See SAP Fiori in action with a number of apps that you can try out on the SAP HANA Cloud Platform.	www.sap.com/fiori-demo

SAP Fiori Free Trial	Interested in SAP Fiori but not yet ready to deploy? Learn what you need to do to try SAP Fiori in the Cloud for free.	http://scn.sap.com/community/rapid-deployment/blog/2014/06/05/interested-in-sap-fiori-but-not-yet-ready-to-deploy-play-with-it-in-the-cloud-for-free
SAP Cloud Appliance Library (CAL) – 30-Day FREE Trial	This trial will give you access to multiple SAP products including: 60+ SAP Fiori apps offering a personalized, responsive and simple user experience for enterprise wide engagement.	http://cal.sap.com http://marketplace.saphana.com/Industries/Cross-Industry/SAP-ERP-powered-by-SAP-HANA/p/1810
SAP Demo Cloud (for Partners)	The SAP Demo Cloud is an SAP owned demo environment. A partner can procure access to the SAP Demo Cloud and showcase SAP UX innovations.	www.sapdemocloud.com You find the available SAP Demo Cloud demos in the SAP Demo Store (www.sapdemostore.com)
Fiori in SAP Community Network	Collection of SAP Fiori UX content on SAP Community Network	http://scn.sap.com/docs/DOC-41598
SAP Fiori Design Guidelines	Learn the design guidelines for SAP Fiori apps and use free templates to easily create SAP Fiori UI mock-ups in Microsoft PowerPoint.	http://experience.sap.com/wp-content/fiori-guidelines/
SAP Smart Business demo videos	SAP Smart Business cockpits leverage SAP Fiori UX to deliver instant insight to action allowing users to analyze KPIs in real-time. This resource gives customers access to demo videos to experience SAP Fiori UX.	http://sapcampaigns.de/suiteonhana/NA/
OpenSAP Course	Free online training – Introduction to SAP Fiori UX.	https://open.sap.com/course/fiori1
Experience SAP Fiori Website	Website that promotes SAP Fiori UX externally.	http://experience.sap.com/fiori/
Installing Fiori A to Z	SAP Fiori UX blog explaining step by step what to do to install SAP Fiori.	http://scn.sap.com/community/mobile/blog/2014/06/10/fiori-technical-installation-and-configuration-of-one-app-from-a-z
FAQs on Fiori – A Partner Perspective	BlueFin Solutions is a SAP partner with extensive experience on SAP Fiori UX. In this blog they talk about the most FAQs questions they get from customers.	http://www.bluefinsolutions.com/Blogs/Brenton-O-Callaghan/July-2014/Understanding-SAP-Fiori-your-questions-answered/
Migration Guide	This document covers migrating your SAP Fiori 1.0 apps (based on SAP Fiori launch page) to the new versions of these apps (based on SAP Fiori launchpad).	http://scn.sap.com/docs/DOC-55889

Ramp Up Knowledge Transfer	SAP Fiori Learning maps for technical and application consultants.	RKT
Setting Up Fiori Apps	Five-part video series in YouTube on how to set up and extend out of the box SAP Fiori applications.	Part 1 Part 2 Part 3 Part 4 Part 5
SAP Education: Training and Certification Shop	Official SAP education courses on SAP Fiori UX.	https://training.sap.com/us/en/curriculum/fiori-sap-fiori-g-en
SAP Fiori and SAP Portal	SCN Blog on integrating SAP Fiori and SAP Portal.	http://scn.sap.com/community/events/sap-d-code/blog/2014/11/18/fiori-portal-integration-really--where-can-i-get-it
SAP Fiori and Mobile Platform	SCN Blog on the value of Fiori and SAP Mobile Platform.	http://scn.sap.com/blogs/johnwargo/2014/05/22/sap-fiori-smp

SAP SCREEN PERSONAS

Resource	Why this is relevant?	Where to find the resource?
Download SAP Screen Personas	Access software with your valid S user required.	http://marketplace.saphana.com/Industries/Cross-Industry/SAP-Screen-Personas/p/3571
SAP Screen Personas adoption journey map	See the 5 simple steps to drive quick time-to-value for SAP Screen Personas with this adoption journey map designed for SAP Business Suite customers.	http://screenpersonas.sapjourneymap.com/
SAP Education: Training and Certification Shop	Official SAP education courses on SAP Screen Personas.	https://training.sap.com/shop/course/sapux-sap-screen-personas-20-development-classroom-099-us-en/?
Product Overview	Links to many key SAP Screen Personas resources	www.sapscreenpersonas.com
Getting Started	Collection of SAP Screen Personas content on SAP Community Network, including tutorials and how-to videos.	http://scn.sap.com/docs/DOC-54574

UX DESIGN SERVICES

Resource	Why this is relevant?	Where to find the resource?
UX Design Services from SAP	Learn about SAP portfolio of UX Design Services and read about customer testimonials.	http://experience.sap.com/designservices/
UX Webcast	Learn about the business value that can be achieved with great user experience. The session will reference some customer examples from SAP's UX design services team and how customers started to build UX capabilities in their organizations.	http://scn.sap.com/community/ui-technology/blog/2014/08/06/creating-business-value-by-engaging-with-end-users-asug-webcast-recap
User Experience SAP Rapid Deployment Solutions	SAP Rapid Deployment packages for User Experience.	https://websmp106.sap-ag.de/~form/handler?APP=00200682500000002672&EVENT=DISPLAY&SCENARIO=&HIER_KEY=501100035870000019235&HIER_KEY=601100035870000260756&

CUSTOMER TESTIMONIALS

Resource	Why this is relevant?	Where to find the resource?
Customer Testimonial	Hear what Doug Webster, Global ERP Strategy Manager from Shell, has to say about the SAP User Experience (UX), the UX strategy, and how SAP Screen Personas and SAP Fiori have brought Shell more efficiency and a greater user experience.	https://www.youtube.com/watch?v=2ZoD2nrw9r4
Customer Testimonial	Hear from Freescale Semiconductor experience on implementing SAP Screen Personas.	http://events.sap.com/sapphirenow/en/session/9666
Customer Testimonial	See how Vilore Foods has improved visibility into operations and inventory levels and streamlined communication between sales and the warehouse with SAP Fiori UX.	Customer Success Profile Video
Customer Success Profile	See how Nampower is getting the job done faster and on the go with SAP Fiori UX.	https://dam.sap.com/mac/download/a.htm?c=13&k=rfHJLjFRipfKyF7S4r704rHXfr4mYppsL7F3fjrBYfF34fjb4rel7d
Blog on Customers Benefit from SAP's User Experience Strategy	How SAP's Solutions and UX Design Services Change End User Perception and how customer benefit from this transformation.	http://sapinsider.wispubs.com/Assets/Articles/2014/April/SPI-customers-benefit-from-SAPs-user-experience-strategy
UX Customer Testimonials on SAP.com	Discover how companies are using SAP UX in their journey to achieve optimal user experience. By using principles of design thinking in developing a UX sensibility in their organizations, they are increasing efficiency and productivity, while boosting user satisfaction and driving adoption.	http://www.sap.com/solution/ux-user-experience/customer-reviews.html

ADDITIONAL RESOURCES

Resource	Why this is relevant?	Where to find the resource?
UI Development Toolkit for HTML5 Developer Center	Collection of development resources and freebies (Including SAP Web IDE) to get you started build enterprise-ready web applications based on SAPUI5, responsive to all devices, running on almost any browser of your choice.	UI Development Toolkit for HTML5 Developer Center
OpenUI5 SDK – Demo Kit	SAPUI5 lets you build enterprise-ready web applications, responsive to all devices, running on almost any browser of your choice. OpenUI5 is the free version available under the Apache 2.0 Open Source license. SAPUI5 is the version that may only be used by SAP customers with a certain kind of license.	https://openui5.hana.ondemand.com
SAP UI Technologies Overview	Perfect entry point and overview for all relevant SAP user interface technologies incl. community exchange, blogs, how-tos and more	https://scn.sap.com/community/ui-technology
Authentication SAP Fiori	Everything you need to know regarding authentication topics for SAP Fiori.	SAP Fiori - Overview of SSL & SAML 2.0 Configuration http://www.sdn.sap.com/irj/scn/go/portal/prtroot/docs/library/uuid/d066cce7-b7b8-3010-428c-bcef3cf76cac?QuickLink=index&overridelayout=true&58475979904845 SAP Single Sign-On http://scn.sap.com/docs/DOC-50394
Extensibility SAP Fiori	To change the branding of an SAP Fiori app, use UI theme designer. For more information, see the UI theme designer Links in this document.	UI theme designer Links Below
SAP Fiori Client	With the SAP Fiori Client mobile app for iPhone, iPad or Android is an enhanced mobile runtime for the Web version of the more than 190 SAP Fiori apps, offering full-screen operation, enhanced attachment handling and increase app start-up performance.	Introduction http://scn.sap.com/blogs/johnwargo/2014/01/25/sap-fiori-client SAP Fiori Client in the SAP Help Portal http://help.sap.com/fiori-client/ Download from iTunes https://itunes.apple.com/us/app/sap-fiori-client/id824997258?mt=8 Download from GooglePlay https://play.google.com/store/apps/details?id=com.sap.fiori.client

SAP Web IDE	SAP Web IDE (initially known as the SAP River RDE when in beta) is a development environment that allows developers to rapidly design, build, and deploy SAPUI5 apps applying SAP Fiori UX.	<p>Introduction http://scn.sap.com/docs/DOC-55465</p> <p>Access to SAP Web IDE – Test Drive http://marketplace.saphana.com/Industries/Cross-Industry/SAP-River-Rapid-Development-Environment/p/3334</p> <p>Tutorial https://www.youtube.com/playlist?list=PLkzo92owKnVwnV5o1psi7XSA-AquO9_9g</p>
UI theme designer	UI theme designer is a tool offers capabilities for theming and branding across SAPs key user interface technologies.	<p>UI theme designer developer center: http://scn.sap.com/docs/DOC-52952</p> <p>SAP Help: http://help.sap.com/saphelp_uiaddon10/helpdata/en/a1/18094264684230bb6510045b5b5b7c/content.htm?frameset=/en/fa/6af135cbcd447390b459de0ce1e607/frameset.htm</p>
	UI theme designer can be used to adapt the theming of SAP Fiori apps.	http://www.youtube.com/watch?v=ju_wQjLGFzk
	UI theme designer can be used to adapt the theming of Web Dynpro ABAP-based applications.	http://www.youtube.com/watch?v=vRcL9_PVNZM
	UI theme designer can be used to adapt the theming of the SAP Netweaver Business Client for Desktop.	http://www.youtube.com/watch?v=zOx5U1y-QDA (Part 1) https://www.youtube.com/watch?v=45A3u7qrqk0 (Part 2)
SAP Fiori launchpad	SAP Fiori launchpad is a role-based, personalized, real-time and contextual aggregation point for business applications and analytics. It is designed according to the simple and intuitive SAP Fiori UX.	http://experience.sap.com/news/introducing-sap-fiori-launchpad/
SAP NetWeaver Portal, mobile edition	SAP NetWeaver Portal, mobile edition, empowers you with an intuitive framework, fully integrated with the portal, for creating multichannel Web sites. With it, you can quickly extend your portal environment to any mobile device or desktop computer, while significantly driving down the cost of building and deploying your mobile-ready portal.	http://experience.sap.com/news/post-97/
SAP Netweaver Business Client	SAP NetWeaver Business Client space on SCN.	http://scn.sap.com/community/netweaver-business-client
UX Innovation Discovery	External showcase of all new innovations related to SAP products including UX solutions.	https://apps.support.sap.com/innovation-discovery/index.html